

HostingAccelerator for Windows Version 2.2

Product Installation Guide

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System Requirements

Following are the system requirements to install HostingAccelerator for Windows Version 2.2, please make sure your system meets these requirements before you proceed.

Server Hardware

Minimum : Intel Pentium III 800 MHz or higher with 256 MB RAM.
Recommended: Intel Pentium IV 1.7 GHz with 512 MB RAM.

Operating System

If you are installing HostingAccelerator on **Windows 2000 Platform**

Windows 2000 Server / Advanced Server with Service Pack 2 or Higher
Internet Information Server (IIS) 5.0

If you are installing HostingAccelerator on **Windows 2003 Platform**

Windows 2003 Server Web Edition / Standard Edition / Enterprise Edition
Internet Information Server (IIS) 6.0

Operating System Configuration

NTFS File System.

Internet Information Server [IIS 5.0] OR [IIS 6.0].

Configured **Dedicated Static IP address** on server.

Configured **Default Gateway** on server.

TCP/IP protocol installed.

Administrative privileges on the system (only required for installation).

Disk Space

Minimum : 500 MB Free Disk Space.

Recommended : 2 GB Free Disk Space.

Software Required

Latest **.NET Framework** (depending on operating system).

MySQL for Windows (for using PowerApps which require MySQL).

ActivePerl for Windows installed (for AWSTATS 6.2 which is bundled free).

IMPORTANT: Please install all the desired third party software (Mail Server, DNS Server, FTP Server etc), which you would like to support before installing HostingAccelerator. **It is not advised to shift between products after the initial configuration.**

See list of software supported by HostingAccelerator [See Supported Software](#).

Primary Installer

Kindly note that customers who **don't have Microsoft SQL Server** please install the **MSDE version** of the installer which includes a run-time version of SQL Server. Customers who **posses a SQL Server license** and would like to make use of their existing SQL Server Installation, please install the **non-MSDE version** of the installer available at <http://www.hostingaccelerator.com/downloads/>.

Remote Agent Installer

Remote Agent is required only for all mail servers & BIND DNS server which resides on a remote server.

Remote Agent Installer available at <http://www.hostingaccelerator.com/downloads/>.

Note: IIS need to be installed on remote mail server for Remote Agent to work.

NOTE : SOAP Toolkit is no longer required to run remote HostingAccelerator Installations.
JMail SMTP Mail Component is no longer required for sending out e-mail alerts.

Installing HostingAccelerator for Windows Version 2.2

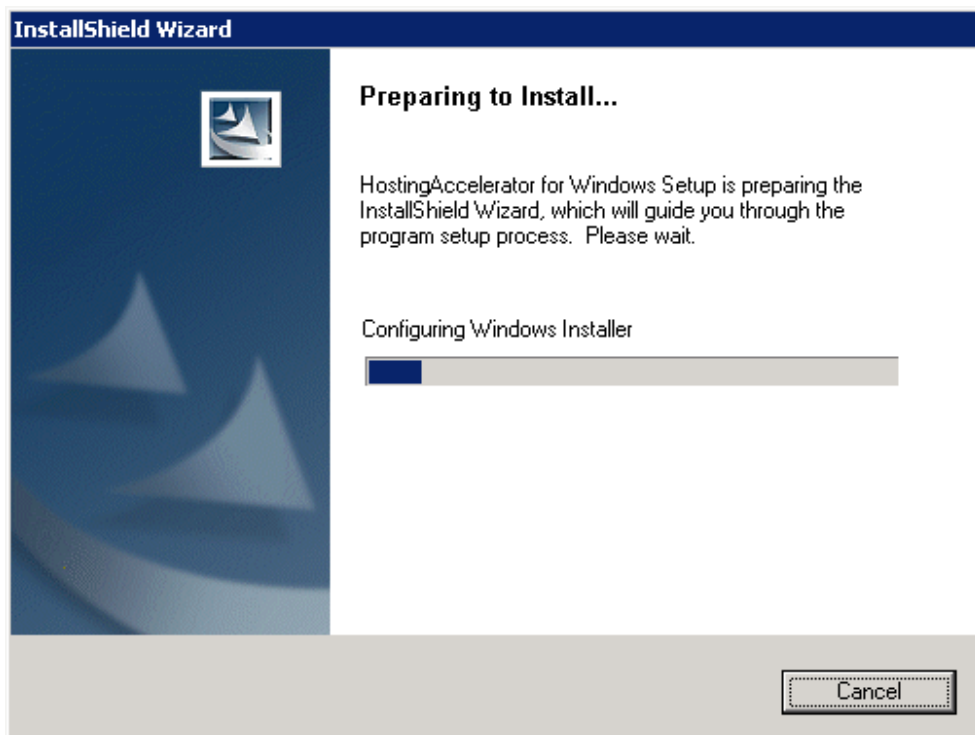
Follow the steps below to successfully install HostingAccelerator for Windows Version 2.2

1. Download the latest version of HostingAccelerator for Windows Version 2.2 on your server from <http://www.hostingaccelerator.com/downloads/>.

Please choose between the **MSDE** and the **non-MSDE version** of the installer carefully. If you do have SQL Server already installed and would like to make use of the same, install the non-MSDE version (hacl_sql_2.exe). For customers who do not have SQL Server, the MSDE version is the right choice since it installs Microsoft SQL Desktop Edition with SQL run-time installer (hacl_msde_2.exe).

Note: Customer's using the **MSDE Version** will require skipping the '**SQL Server Database Administrator Information Section**' under **Step number: 8**

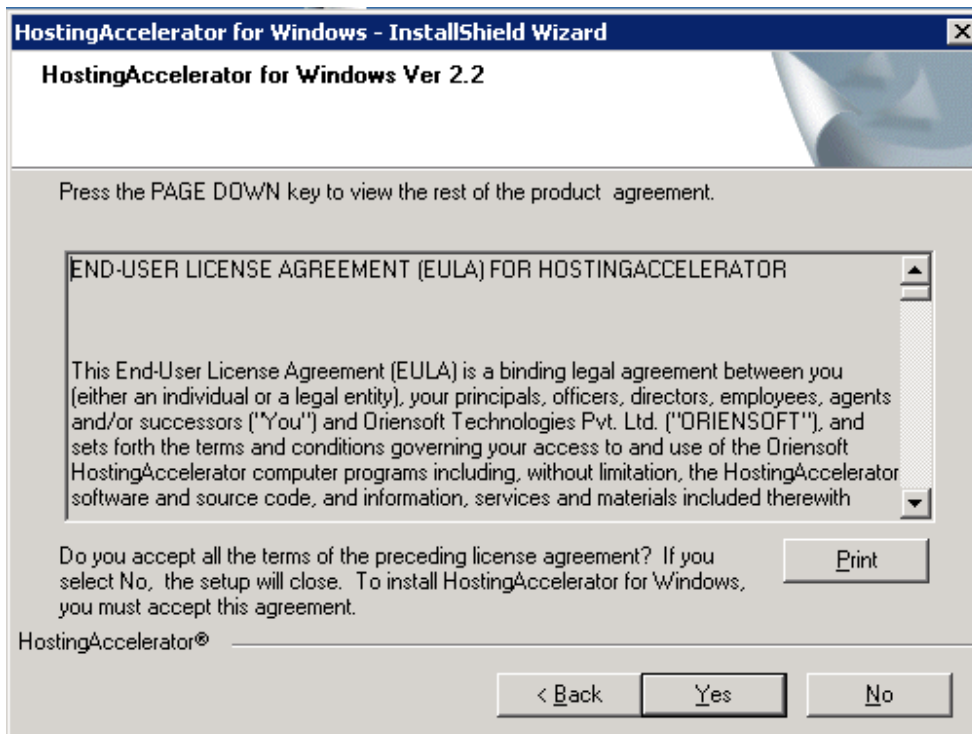
2. Double click the installer file to start the **Installation Wizard** which will guide you through the rest of the setup process. Please note that you require Administrative Privileges to install the software on the server.



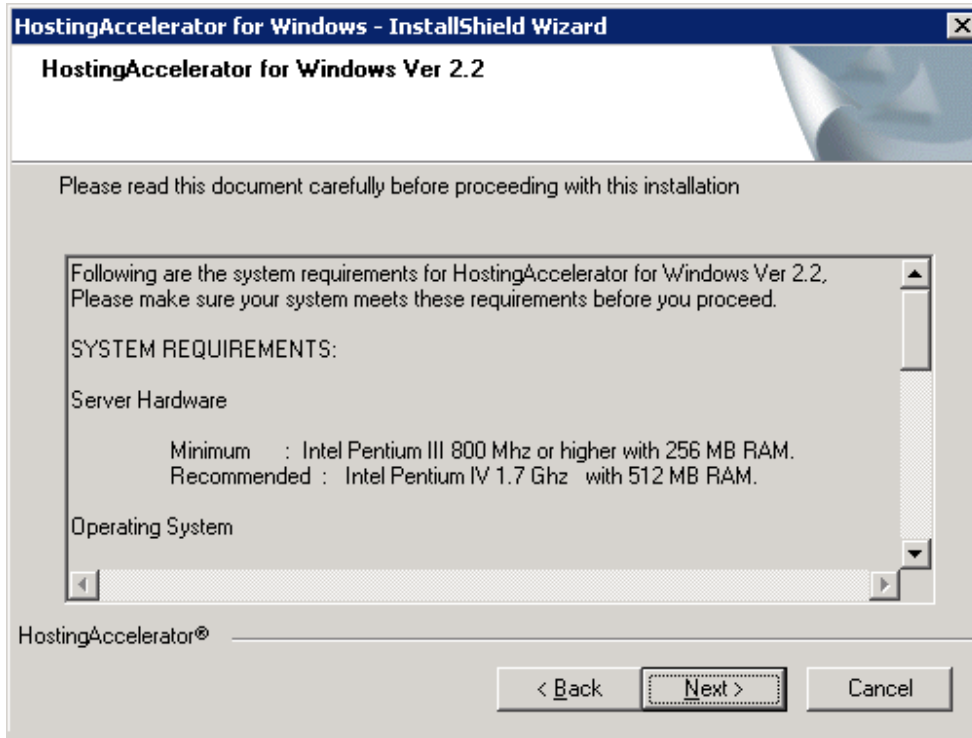
3. After you execute the installer, The initialization sequence will commence and the **Welcome Window** will be displayed, eventually. Please wait patiently for the initialization sequence to complete. Click the **Next** button to proceed.



4. The **License Agreement Window** contains the **HostingAccelerator End-User License Agreement**. Please read the contents of the license window carefully. You can also print out the entire EULA by clicking on the Print button. You **must agree** to the agreement to continue with the installation. If you agree to the terms of the license, click **Yes** to proceed. If you do not agree to the terms click **No**, this will cancel the installation process.



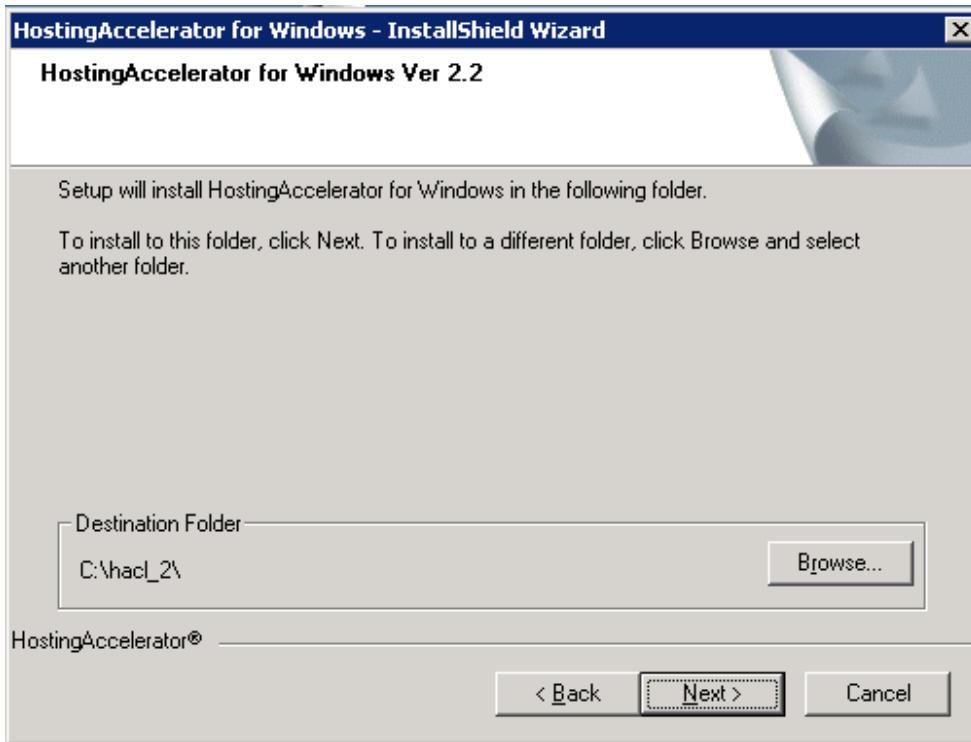
5. The **Readme Window** contains important instructions and system requirements details for the installation. Please read the contents of this window carefully and then click **Next** to proceed.



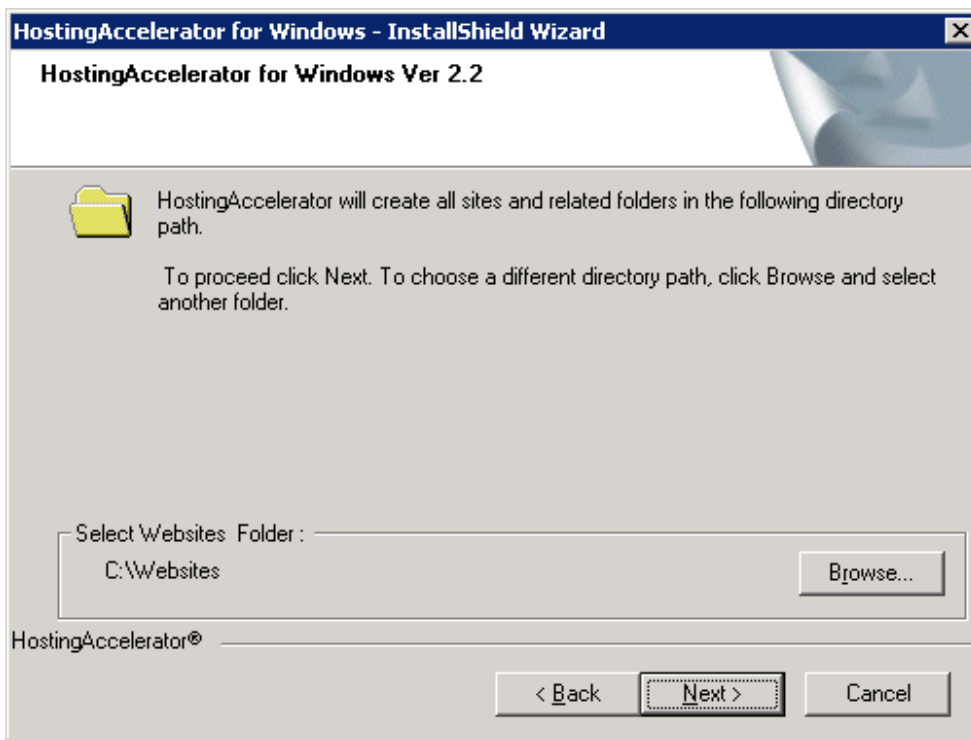
IMPORTANT

Please make sure that your server meets all the requirements specified in the System Requirements section. If your system does not fulfill these requirements the installer may abort unexpectedly. Also ensure that all third party applications like mail, ftp, dns, statistic server are installed and configured properly.

6. In the **Destination Location Window**, select the location on the server where the HostingAccelerator Program files will be installed. You can change the Default Location by clicking on **Browse**. Click **Next** to proceed.



7. Then select the **Websites Folder** where HostingAccelerator will create all the websites and related folders by clicking on **Browse**. Select the location on the server where the data folders and files for your websites/users will reside. This folder must be on a **NTFS Partitioned** drive. Please do not change this path at a later date then click **Next** to Proceed.



- In the **Database Information Window**, enter your desired database name along with the Username and Password of your SQL Database under **HostingAccelerator Database Details**. This database will contain the entire HostingAccelerator Details. This logins will be exclusively used by the application to access the database.

Database Name : Name of the database created by the installer.
User Name : User name created by the installer for the database name provided above.
Password : Password for the database and username provided above.

Note: Customer's using the **MSDE Version** will require skipping the '**SQL Server Database Administrator Information Section**'

In the **SQL Server Database Administrator Information Section**, enter the IP Address of the SQL Server where the HostingAccelerator Database will reside.

SQL Server IP : IP Address of the SQL Server (E.g.: 127.0.0.1)
Security Admin User : SQL Server Administrator account (Generally 'sa')
Security Admin Password : Respective Password for SQL Admin account
Confirm Password : Re-enter the password

Please note that the user must have Administrative Access to the SQL Server. Click on **Next** to proceed

The screenshot shows a Windows-style dialog box titled "HostingAccelerator for Windows - InstallShield Wizard" with a sub-title "HostingAccelerator Database Information". The main text reads: "Please enter your HostingAccelerator database details and SQL Server login details which will be used by the installer to create the HostingAccelerator default database on that SQL Server." Below this, there are two sections of input fields:

- HostingAccelerator Database Details:**
 - Database Name:
 - Username:
 - Password:
- Enter SQL Database Administrator Information:**
 - Enter SQL Server IP Address:
 - Security Admin User:
 - Security Admin Password:
 - Confirm Password:

At the bottom left is the "HostingAccelerator®" logo. At the bottom right are three buttons: "< Back", "Next >", and "Cancel".

- In the **SuperAdmin Details Window**, enter your desired **Username** and **Password** for the **HostingAccelerator Super Administrator**. The **SuperAdmin** is the **Application's root user**.

SuperAdmin Username: Name of the Super Administrator Login
Password: Desired password for the SuperAdmin user

Select **Standalone Server** or **Active Directory Integrated Server** for HostingAccelerator to create the Users and Groups. The selection criteria will depend on the following:

- Standalone Sever:** Select this option when you would like HostingAccelerator to create **Users and Groups** on the **Local Machine**. This can be selected even if the Server is a member of Active

Directory but you would like to create the users and groups on the local machine and not **AD**.

- **Active Directory Integrated:** Select this option when you would like HostingAccelerator to create users and groups in Active Directory. This will create Users and Groups directly on the **Domain Controller (DC)** in **Active Directory (AD)**.

Click on **Next** to proceed.

HostingAccelerator Run Mode

Enter HostingAccelerator SuperAdmin details

SuperAdmin Username :

Password :

Create HostingAccelerator Users and Groups on

Standalone Server (Recommended)

Select this option if you are installing HostingAccelerator on a standalone server. HostingAccelerator Users will be created on the local server.

Active Directory Integrated

Select this option if you wish to create HostingAccelerator users in Active Directory. All HostingAccelerator users and groups will be created on the Domain Controller under HostingAccelerator Organisation Unit.

HostingAccelerator®

< Back Next > Cancel Help

10. In the **Application Admin Details Window**, enter your desired Username and Password for the **Application Admin**, which is created on the system and has **administrator privileges**. This user is internally used by HostingAccelerator to execute system tasks. This serves as an **Anonymous User** for the HostingAccelerator website.

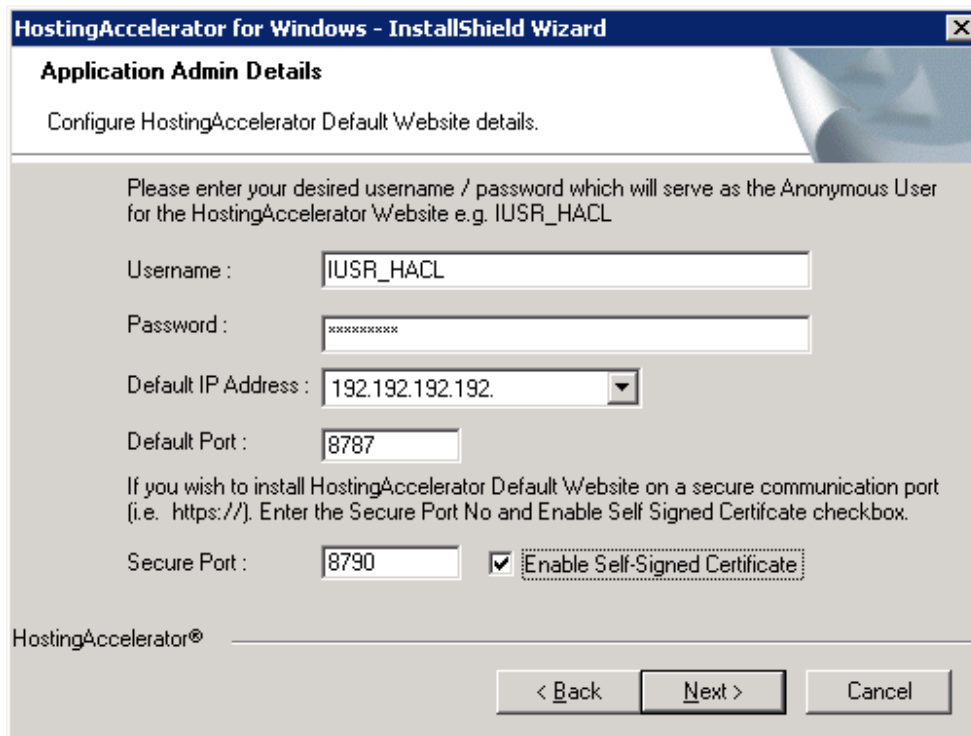
Username: Name of the Application Admin User (E.g.: IUSR_HACL).

Password: Desired password for the user.

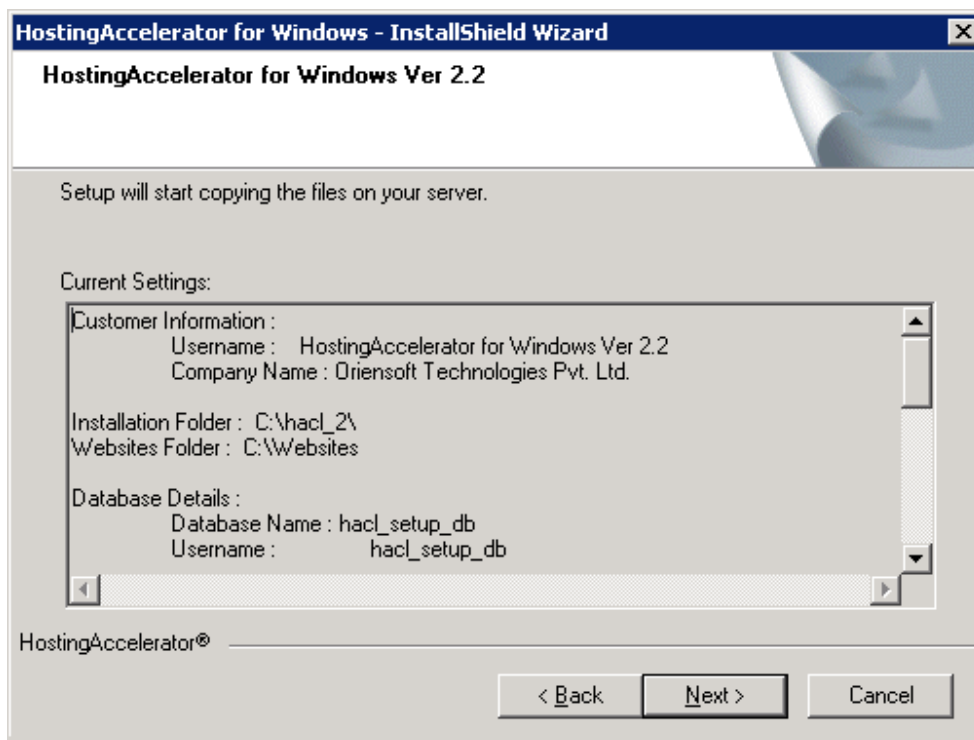
Default IP Address: Select the IP address for the HostingAccelerator Website.

Default Port: Set the port for the HostingAccelerator (Generally **8787**).

In order to configure a **Secure Web access** for the HostingAccelerator website, configure the **Secure Port** and **Check the Enable Self-Signed Certificate** option. **A self-signed certificate will be generated under name of HostingAccelerator and will be applied to HostingAccelerator Website on the secure port specified by you.** **NOTE :** If your server is behind the firewall then the secure port assigned will have to be opened. Click **Next** to Proceed.

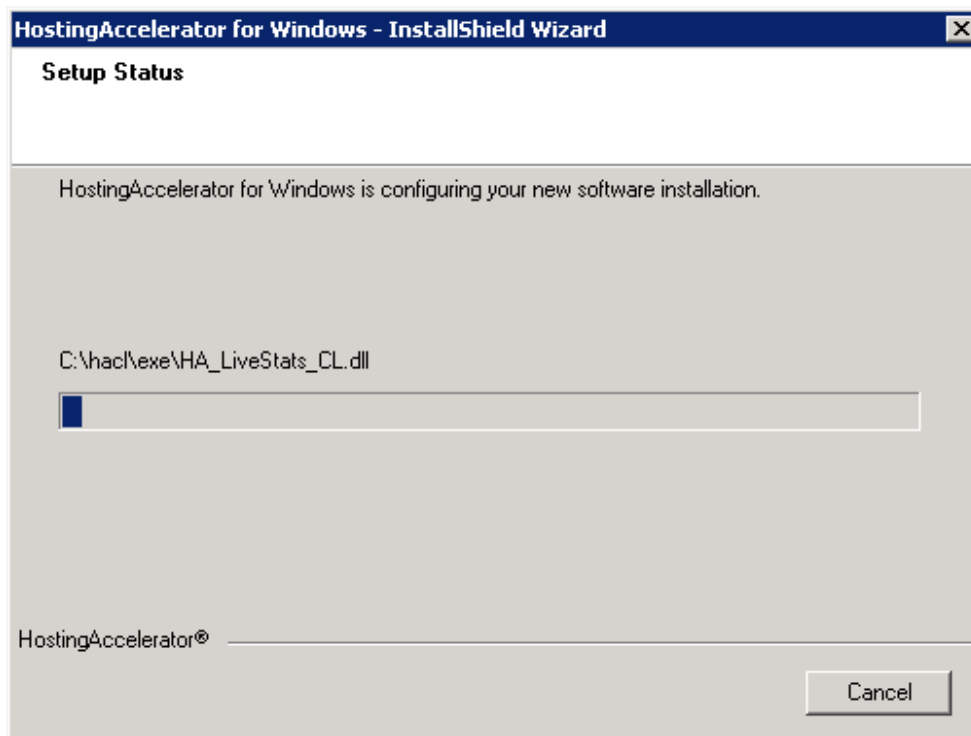


11. In the **Current Settings Window**, it will display the **current configuration settings** as set throughout the Installation procedure. The HostingAccelerator will be configured as per the settings displayed in window. You can make the changes to current settings by clicking on **Back** button or click **Next** to proceed. Clicking on **Next** will **Start installation / Setup process**.

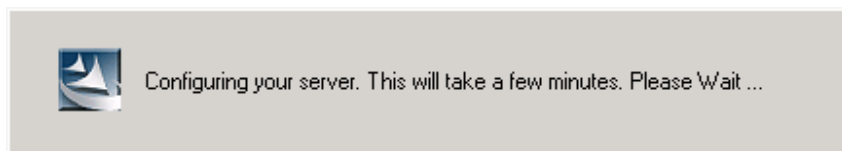


- By Clicking on **Next** in the **previous step**, the **installer** will now **copy all HostingAccelerator related program files** to the selected destination and undertake other miscellaneous activity such as Registration of DLL's, Installation of the HostingAccelerator Windows Service, Registry Entries etc.

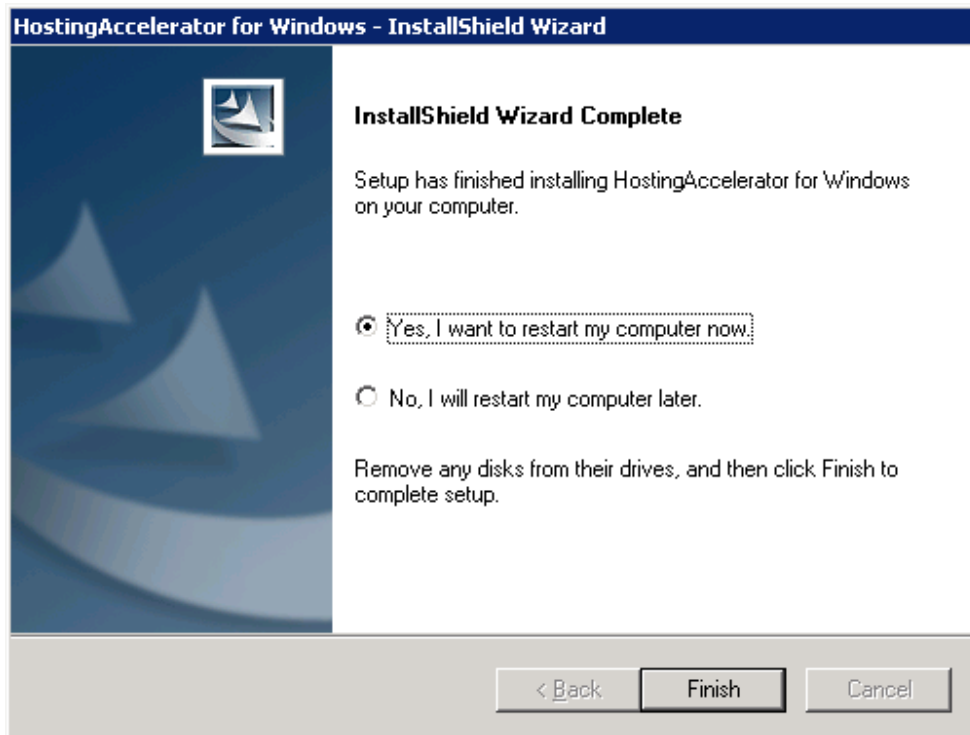
By Clicking on **Cancel** at this point of time will rollback the entire process of installation.



- The **Installer** will now **create** the **database** on the server along with the required tables and columns. All necessary records are also added to the database during this process. This will take a few minutes to configure the same on the server.



- Finally, Setup will inform you that the **HostingAccelerator Installation** has been **completed successfully**. Please click the **Finish** button to exit the installer and reboot the system.



HostingAccelerator for Windows Version 2.2 is successfully installed.

Additional Notes

1. AWStats 6.2 is installed along with the product since it is pre-bundled. However you will require ActivePerl for Windows to run AWSTATS.
2. More than 15+ PowerApps are installed along with the software and certain application will require MySQL for Windows to be installed and configured to run.
3. Jabber Instant Messaging Server is also pre-bundled along with the product installation. Jabber Server runs on port 5222. This port needs to be enabled on your firewall.

Obtaining and Applying your License

Both our 30 days evaluation and registered versions require a valid license before you can start using them. To obtain your license you must either register for a 30 days Evaluation or Purchase a registered license from the online store at our website.

Purchase HostingAccelerator : <http://www.hostingaccelerator.com/order/>

Evaluate HostingAccelerator : <http://www.hostingaccelerator.com/order/register.aspx>

After you have either purchased a license version or registered for an evaluation, you shall receive an email containing your Customer ID and Password to the HostingAccelerator Customer Center from which you can generate and download your license.

To generate your license, follow these steps:

1. Logon to the Customer Center using the customer id and password e-mailed to you.
2. Click on the License button to view the license you have ordered.
3. Click on the Download License button to save the license file (HA_LICENSE.LIC) on your server. Save the file with the .LIC extensions by clicking on All File Types on Save File Type options. **The license file is an xml based file and must be saved with the .LIC extension and should not be tampered under any condition otherwise your application will stop functioning.**

Login to the Customer Center at <http://cc.hostingaccelerator.com> with your Customer ID and Password and navigate to the 'License Manager' section. Click the 'Activate License' link against your purchased product. Evaluation customers may click on the Activate Evaluation License Link.

To apply your License, follow these steps:

1. After you have installed the software and generated the license from the HostingAccelerator Customer Center, copy the HA_LICENSE.LIC to folder in which you have installed the software i.e. **c:\hacl\miscellaneous\license folder.**
2. Open the System Configuration Utility from "Start -> Program Files -> HostingAccelerator" and go to the License Section. If you have correctly copies the license then the utility will show you your license details.
3. Note down your Serial ID which will help to correspond with HostingAccelerator Support for further service and License Problem.
4. You have successfully applied your HostingAccelerator License. You may now exit the System Configuration Utility.

NOTE: Existing license can now be upgraded to higher domain capacity. License upgrade orders can be placed from the HostingAccelerator Customer Center at <http://cc.hostingaccelerator.com>. However you will have to download the license file again for you upgrade order.

Logging on as SuperAdmin

Congratulations! You have successfully installed HostingAccelerator for Windows. You may now login to the web based interface for the first time.

- Open your web browser and go to http://<ip_address>:8787
Where <ip_address> is the any IP on your server. After, you have created domains from the control panel, your clients can access the control panel from <http://domain.com:8787>
Eg: <http://192.168.2.10:8787>

If you have enable secure port at the time of installation and enable a self signed certificated then you will have can logging with <https://<ipaddress>:<secure port>>.

Eg : <https://192.168.2.10:8989>

- Enter your SuperAdmin Username and Password and click the Login button.
- All your Server IP Addresses and Application Pools (on Windows 2003 only) will be populated in the HostingAccelerator database when you login to the server for the first time.
- Please configure your Global Settings and enable all required services such as DNS, Mail, FTP, Statistics etc before you start creating Hosting Plans, User Accounts, Domains etc. See various knowledgebase articles OR refer to online help to configure Global Settings.

For First Time Installation :

Existing Domains : If your Windows server currently has domains, they cannot be imported by HostingAccelerator and thus cannot be managed from the HostingAccelerator Interface. If your server contains existing domains then you will have to delete the domains and all its related entries (DNS, Mail, FTP etc) and re-create the domains from the HostingAccelerator Interface.

For Upgrade Installation :

If you are upgrading from HostingAccelerator Ver 1.9 to Ver 2.2 then follow the upgrade installation process mention below.

Upgrading from HostingAccelerator for Windows Version 1.9

This section describes how to upgrade your HostingAccelerator for Windows Version 1.9 installation to Version 2.2 software using the **Upgrade Utility Tool version 2.0.1.0** supplied with Version 2.2 installer.

Prerequisites:

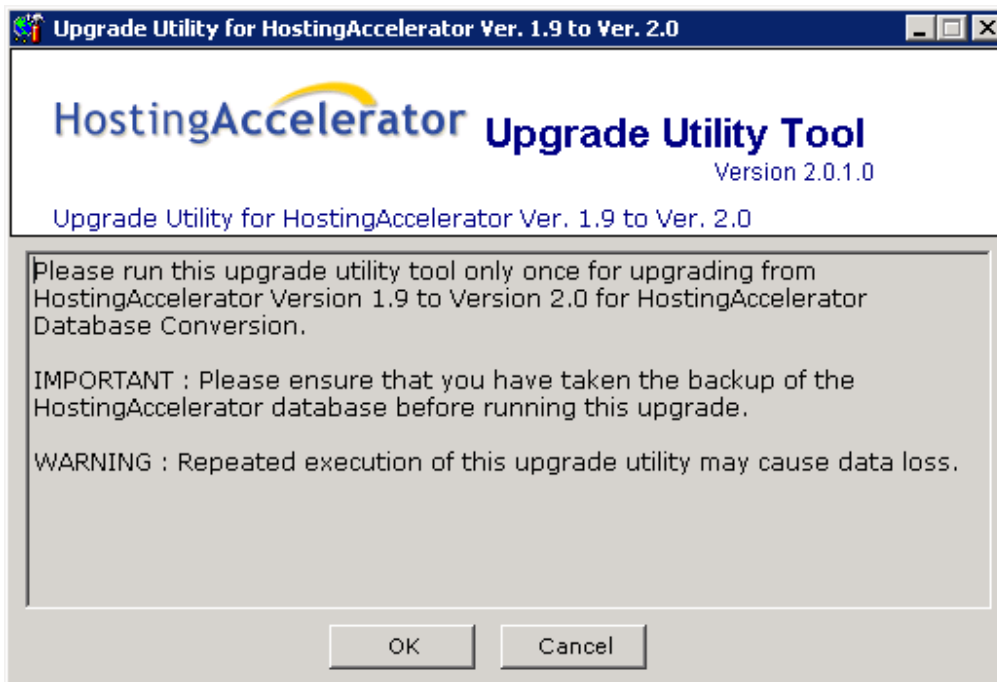
1. Please take a **complete backup** of your server (including registry / data files) and **HostingAccelerator database** prior to upgrading process.
2. Please note down the complete **database connection details** for **version 1.9**. This will be required at the time of upgrade to version 2.2.
3. Please remove the HostingAccelerator for Windows Version 1.9 and any older version of HostingAccelerator before going ahead to Step 4. (**Note**. HostingAccelerator for Windows Version 1.9 Uninstaller does not remove HostingAccelerator for Windows Version 1.9 database)
4. **Install** the HostingAccelerator for Windows Version 2.2 on the server.
5. **Configure** the **Global Settings** for all mail, database, ftp etc used by login on to the **HostingAccelerator for Windows Version 2.2** web based interface as an SuperAdmin and ensure that the same settings are present which existed in the prior version.

WARNING : Please **note that** in case the settings don't match the prior version this might cause the upgrade to fail for that particular segment / module and all database import and conversion.

6. **Stop** the **HostingAccelerator Service** from the Start → Programs → Administrative Tools → Services.
7. You will require **Administrative Privileges** to run this utility.

Running the Upgrade Utility Tool Version 2.0.1.0:

1. To Run the Upgrade Utility click on '**HAUpgradeUtility.exe**' inside **exe folder** which is located under the **folder where HostingAccelerator is installed** generally ({Drive Letter}:\hacl\exe). This will initialize the Upgrade Utility Welcome Window. Click **OK** to proceed OR **Cancel** to abort the upgrade process.



2. Then the utility will prompt to specify database connection details under the **HostingAccelerator 1.9 database details window**. This will require the **database connection details** of the previous **HostingAccelerator database** which was used in the **version 1.9**.

Database Server: Specify the I.P. Address of the SQL Server where the HostingAccelerator database for the previous version 1.9 resides.

Database Name: Specify the HostingAccelerator database name as being used in the previous version 1.9.

User Name: Specify the User Name for the HACL database.

Password: Specify the respective password.

Click on **Submit** to proceed with the upgrade.

Upgrade Utility for HostingAccelerator Ver. 1.9 to Ver. 2.0

HostingAccelerator Upgrade Utility Tool
Version 2.0.1.0

Upgrade Utility for HostingAccelerator Ver 1.9 to Ver 2.0

HostingAccelerator Version 1.9 Database Connection

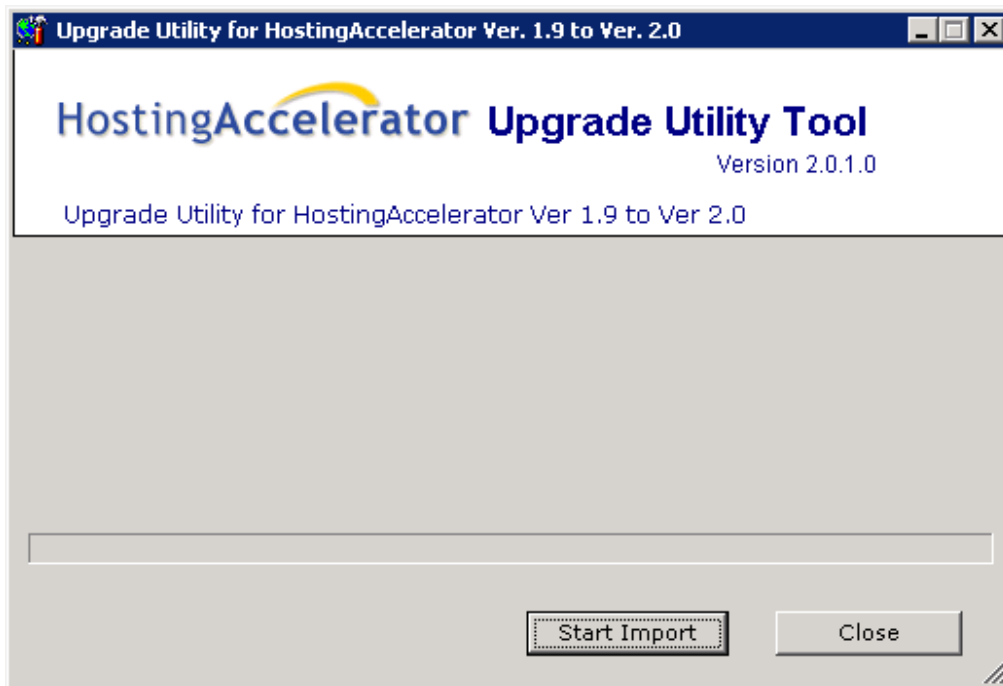
Enter SQL Server IP or Server Name

Enter SQL Database Name

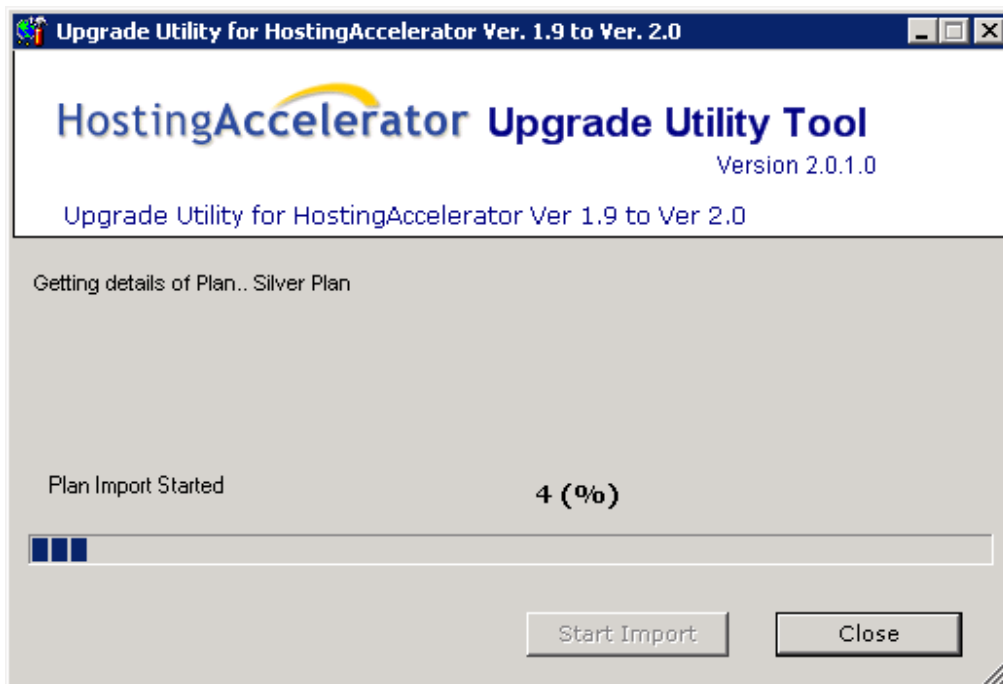
Enter SQL Server Database Username

Enter SQL Server Database Password

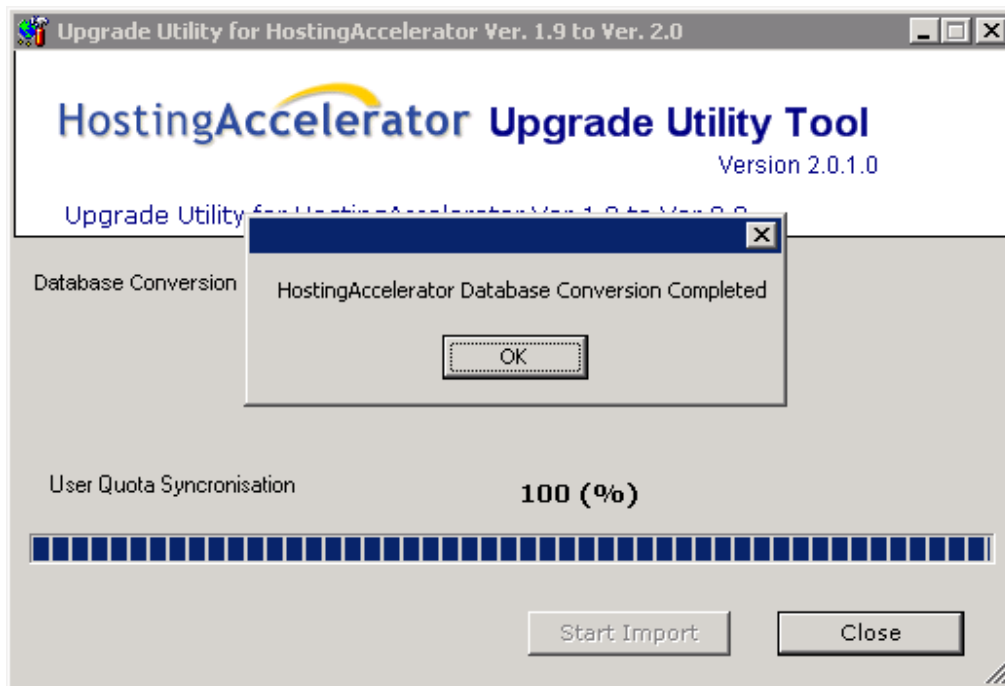
3. The Upgrade Utility is now ready to start the process. You need to click on **Start Import Button** to start the upgrade procedure. This will upgrade the database of the HostingAccelerator database for version 2.2.



4. The upgrade will start once you click the **Start Import** button and the **progress bar** can be seen as below.



5. On the **completion** of the procedure an **'Import Completed'** message is prompted. This suggests the successful completion of the upgrade procedure .



6. You are then requested to login to web based interface and check that data is successfully completed.

Upgrading from HostingAccelerator for Windows Version 2.0

This section describes how to upgrade your HostingAccelerator for Windows Version 2.0 installation to Version 2.2 software using the **Upgrade Utility Tool version 2.2.0.0** supplied.

Prerequisites:

1. Please take a **complete backup** of your server (including registry / data files) and **HostingAccelerator database** prior to upgrading process.

WARNING : Please **note that** in case the settings don't match the prior version this might cause the upgrade to fail for that particular segment / module and all database import and conversion.

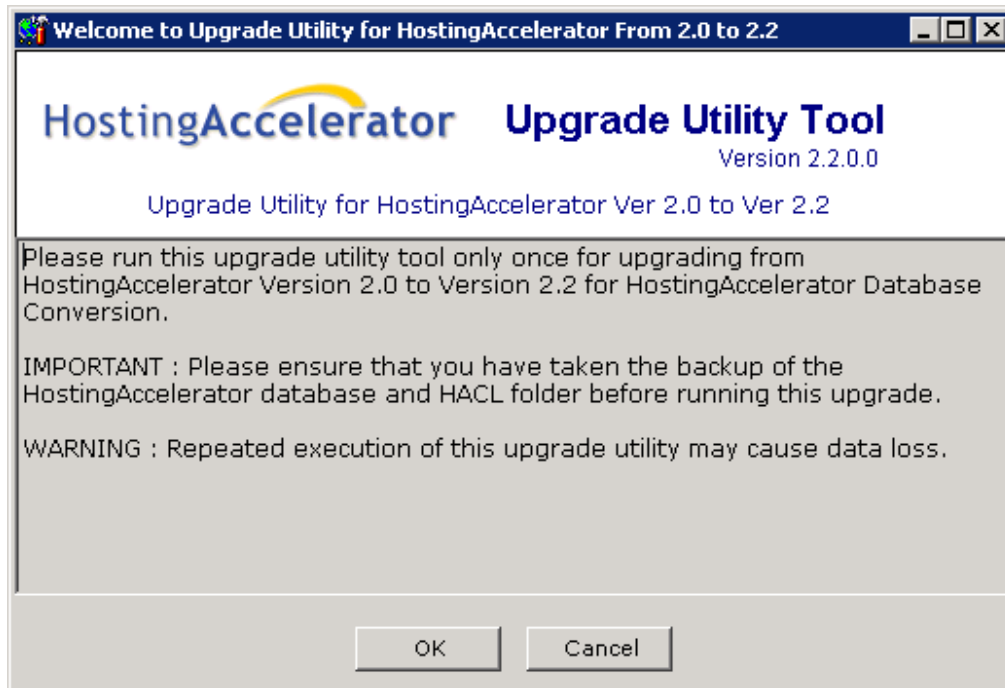
2. You will require **Administrative Privileges** on the server to run this utility.

Running the Upgrade Utility Tool Version 2.2.0.0:

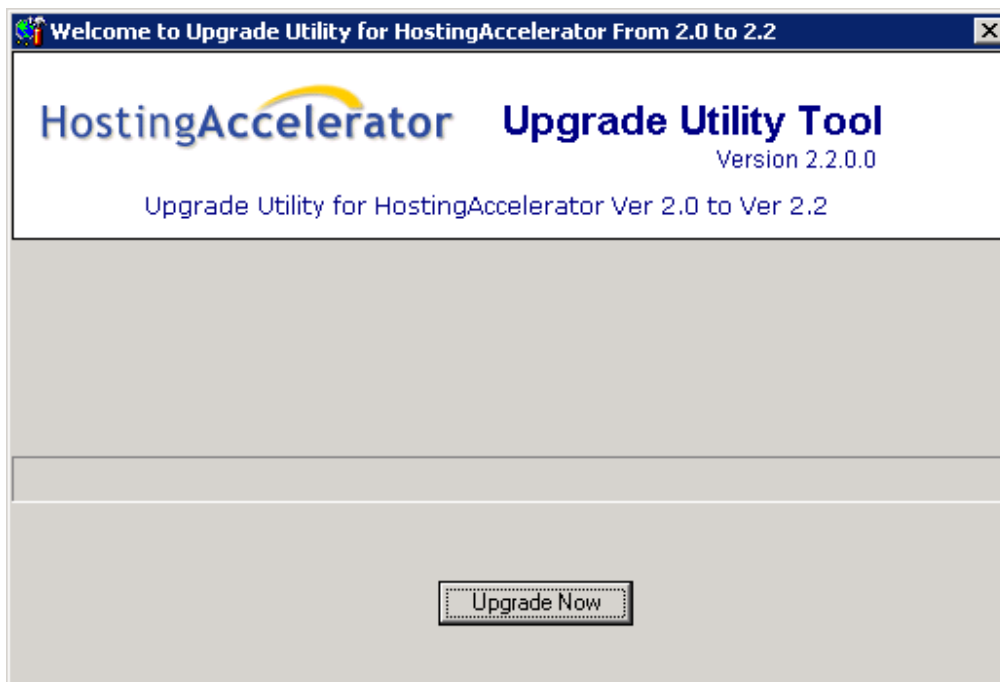
1. To run the Upgrade Utility, you will have to first extract the zip file **HA_Upgrade_20_to_22.zip** into any working folder. Click on **HA_Upgrade_20_to_22.exe**, this will initialize the Upgrade Utility. Click **OK** to proceed OR **Cancel** to abort the upgrade process.

NOTE : Upgrade utility executable should be in temporary folder along with the following files

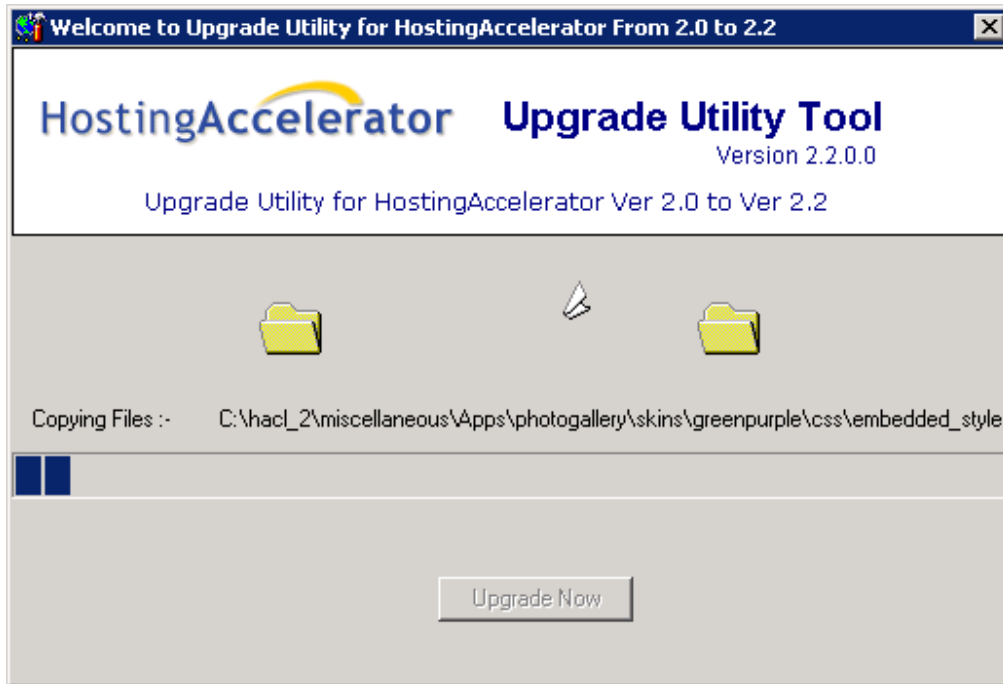
ICSharpCode.SharpZipLib.dll
Interop.ActiveDs.dll
FILECOPY.AVI
Interop.MSComCtl2.dll
AxInterop.MSComCtl2.dll
Interop.ADSSECURITYLib.dll



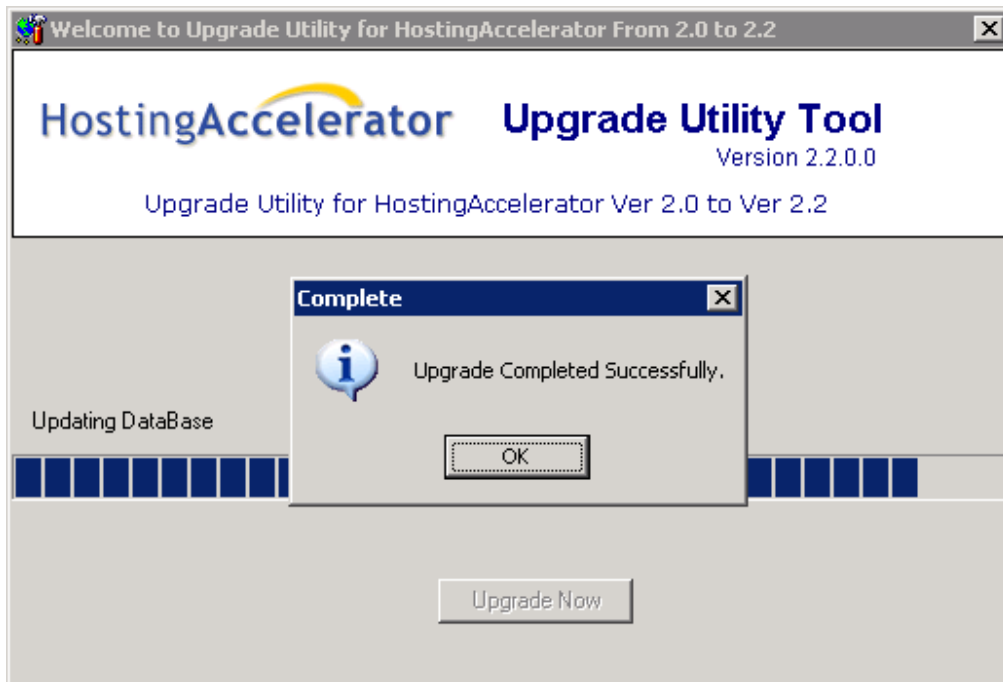
2. Then the utility will prompt you again to confirm whether to proceed with upgradation. Click the **Upgrade Now** button to proceed.



- The upgrade will start once you click the **Upgrade Now** button and the **progress bar** can be seen as below.



- On the **completion** of the upgrade procedure an **'Upgrade Completed Successfully'** message is prompted. This suggests the successful completion of the upgrade procedure.



- You are then requested to login to web based interface and check that data is successfully completed.

Getting Installation Support

If you experience any problems with installing / reinstalling HostingAccelerator for Windows Version, our Support Team would be more than happy to assist you!

HostingAccelerator Support Center : <http://support.hostingaccelerator.com>

Reinstalling HostingAccelerator

If you are facing any problem in reinstalling HostingAccelerator OR if you have cancelled the installer before fully completing the installation process, use Microsoft Windows Installer Cleanup Utility to clean your installation instance. Please download the Windows Installer Cleanup utility from the following URL and install it.

<http://support.microsoft.com/default.aspx?scid=kb;en-us;290301>

Run the Windows Cleanup Utility, under Installed Product you will find the HostingAccelerator Product listed. Select HostingAccelerator and click on Remove it option. This will cleanup all the registry details of the product. Then you can delete the HostingAccelerator Installed Folder and reinstall the product again.

HostingAccelerator Installation Service

We also provide a professional installation service for our product. The service includes installation and configuration of HostingAccelerator for Windows Version 2.2. As part of this service we also create a couple of test accounts, domains etc to make sure everything is working fine. This service is available at a one-time fee of \$149, and can be ordered directly from our storefront at <http://www.hostingaccelerator.com/order/>. Existing customers can order the same service from the Customer Center, if they require help for the upgrading from Version 1.9 to Version 2.2.

HostingAccelerator Server Rebuilding Service

We also provide a Professional Server Rebuilding Service for our product. In case of server crash or migration if you wish to rebuild your entire server automatically using information in the HostingAccelerator Database. The service includes installation and re-configuration of HostingAccelerator for Windows. This service is available at a one-time fee of \$349, and can be ordered directly from our storefront at <http://www.hostingaccelerator.com/order/>. Existing customers can order the same from the Customer Center.

Uninstalling HostingAccelerator

Follow the steps below to Uninstall HostingAccelerator for Windows from your server:

- Go to Add/Remove Programs in your Control Panel and locate HostingAccelerator for Windows. Click the Change/Remove button against the item.
- Select the Remove option in the Window and click Next to proceed.
- Complete the Uninstallation wizard. This will remove all files installed by HostingAccelerator along with registry keys, services etc
- The Uninstaller does not remove the SuperAdmin and Application Admin System Users, the SQL Database and the HostingAccelerator Website. You will have to remove these items manually from your server. All websites, user accounts etc created from the control panel are also not removed of course.

For Windows 2000 Users

Known Issue: Since the installer is built using Installshield X it has been noticed on certain Windows 2000 Servers on uninstalling HostingAccelerator the Installshield corrupts the system registry. This is a known Installshield Bug. So you are strongly advised to remove the HostingAccelerator manually or contact HostingAccelerator Support at support@hostingaccelerator.com to guide you through the removal process

Installing Language Packs

HostingAccelerator is converted into 12 major languages i.e. Spanish, French, German, Portuguese, Italian, Russian, Dutch, Swedish, Korean, Chinese, Japanese languages.

HostingAccelerator will be completely localized for working in different languages. SysAdmin's, Reseller's, SiteAdmin's (End-Users) at every level can view and work within HostingAccelerator in multiple languages simultaneously. This means that SiteAdmin can work in one language and Resellers to work in another language. An unlimited number of languages can be viewed on a system.

NOTE : If you require HostingAccelerator to be converted into your native language and you are willing to help us in language translation process, please contact us at language@hostingaccelerator.com .

You can download language packs of all the language mentioned above from the following URL

http://www.hostingaccelerator.com/Products/HostingAccelerator/Download_Trial/Language_Packs.aspx

Related Links:

Customer Center : <http://cc.hostingaccelerator.com>
Support Center : <http://support.hostingaccelerator.com>
Online Knowledgebase : <http://kb.hostingaccelerator.com>
Online Forums : <http://forum.hostingaccelerator.com>
Ordering Area : <http://www.hostingaccelerator.com/order/>
Evaluation Registration : <http://www.hostingaccelerator.com/order/register.aspx>
Product Downloads : <http://www.hostingaccelerator.com/downloads/>
Online Manual : <http://onlinehelp.hostingaccelerator.com> (Coming soon...)

HostingAccelerator Tutorials

Online System Admin Tutorials released
<http://systutorial.hostingaccelerator.com>

Online Reseller Tutorials released
<http://restutorial.hostingaccelerator.com>

Online End-User Tutorials released
<http://sitetutorial.hostingaccelerator.com>

What's New in HostingAccelerator for Windows Version 2.2

<http://www.hostingaccelerator.com/Products/HostingAccelerator/WhatsNew>

Additional Configuration Notes

1. WebTrends Enterprise Suite Related Configuration

Note: HostingAccelerator for Windows 2.2 now supports WebTrends Enterprise Suite 6.0. Enabling WebTrends through our product is very easy, using Stats Manager just select a particular domain for which you wish to enable WebTrends. Please note that the domain which is enabled for WebTrends through the software will not be updated immediately in WebTrends Configuration file, but will be updated after 5 minutes, since our product requires that the WebTrends service be restarted for populating the entries in WebTrends database, this process is handled by HostingAccelerator Service.

WebTrends Initial Configuration:

To view web stats from within HostingAccelerator you need to note few things before enabling WebTrends. HostingAccelerator uses NTLM as Remote Authentication for user's viewing there reports and configuration,

e.g. c:\program files\WebTrends Reporting Center\wt_remote.ini

Go to Remote Configuration Section
Set OSAAuthentication = 1

You also need to check that Install Directory for WebTrends should be in Administrators Group having Full Rights.

WebTrends Editions Supported:

- a. Reporting Center - Enterprise Edition v6.0
- b. Reporting Service - Enterprise Edition v6.0
- c. Reporting Center - eBusiness Edition 6.0
- d. Reporting Service - eBusiness Edition 6.0
- e. Log Analyzer - Advanced Edition v8.0
- f. Log Analyzer Edition v8.0

2. AWSTATS Version 6.2 Related Configuration

Now AWSTATS configuration is more dynamic with HostingAccelerator for Windows Version 2.2 session. Whenever AWSTATS is enabled for a domain HostingAccelerator creates the CONF file for the domain in the

[install path]\Web\Miscellaneous\Apps\AWSTATS folder.

This CONF file has only the few dynamic properties which are required HostingAccelerator and also has the include property which includes the file called awstats.Template.conf. This file has all the common properties for all the awstats domains. If the user wants to change any of the properties for the domains, he has to only change the settings in the include file and it will be reflected through-out all the awstats enabled domains.

For more help on AWSTATS go through the AWSTATS documentation at their website
<http://awstats.sourceforge.net>

3. Jrun 4.0 for Windows Related Configuration

Basic Requirement for JRun4 to be enabled with HostingAccelerator is

- a. JRun 4.0 Updater 2 should be applied (specifically required in JRun 4.0 is installed on Windows 2003 Server).
- b. JRun Default Server service should be running you also need to check that Install Directory for Jrun4 should be in the Administrators Group having Full Rights.

4. MailEnable Professional Web Mail feature

HostingAccelerator Ver 2.2 now has support for the MailEnable Web Mail feature. When a MailEnable domain is created through Hosting Accelerator. The product creates a virtual directory in the IIS for this Domain, which is mapped to the MailEnable web virtual directory.

5. Windows 2003 Server Related Configuration

a. HostingAccelerator Web Site should have latest .NET framework installed and enabled if users wants to use ASP Enterprise Manager for SQL application bundled with HostingAccelerator. The software has some known issues with .NET Framework version 1.1.

b. Installer will create on Default Application Pool for especially for HostingAccelerator Site which has Local System Privileges which should not be tempered with.

6. MySQL for Windows Related Configuration

After installing MySQL you need to set the root user password which blank by default since a password is required to be configured in HostingAccelerator Global Settings for MySQL.

7. Perl & PHP for Windows Related Configuration

On the ActivePerl Installation Folder & PHP Installation Folder.
User's Group & Guest Group Permissions with Read/Execute has to be setup.

8. Log Parser Related

You need to enable Log Parsing for generating bandwidth utilization & disk usage reports from Global Settings -> Log Parser Settings in HostingAccelerator. Since log parsing is disabled by default. You also need to schedule at time at which you wish to run the log parsing service.

9. Firewall Settings.

If your server is behind a firewall or it is an NAT environment you will have to enable and configure NAT Settings in Global Settings => Network Settings => NAT Settings.

If you have any queries regarding any third party software configuration / security / installation / re-installation issues kindly raise a support ticket in HostingAccelerator Support Center at <http://support.hostingaccelerator.com> OR visit our online forums at <http://forum.hostingaccelerator.com>.
